

CUSTOMER PROBLEM ANALYSIS CHECK

CRUISE CONTROL SYSTEM Check Sheet

Inspector's name: _____

Customer's Name		Registration No.	
		Registration Year	
		Frame No.	
Date of Vehicle Brought in	/ /	Odometer Reading	km Mile

Condition of Problem Occurrence	Date of Problem Occurrence	/ /
	How Often does Problem Occur?	<input checked="" type="checkbox"/> Continuous <input checked="" type="checkbox"/> Intermittent (Times a day)
	Vehicle Speed when Problem Occurred	km Mile

Symptoms	<input checked="" type="checkbox"/> Auto cancel occurs	<ul style="list-style-type: none"> ● Driving condition <ul style="list-style-type: none"> <input type="checkbox"/> City driving <input type="checkbox"/> Freeway <input type="checkbox"/> Uphill <input type="checkbox"/> Downhill ● After cancel occurred, did the driver activate cruise control again? <ul style="list-style-type: none"> <input type="checkbox"/> Yes <input type="checkbox"/> No
	<input type="checkbox"/> Cancel does not occur	<ul style="list-style-type: none"> <input type="checkbox"/> With brake on <input type="checkbox"/> Except D position shift <input type="checkbox"/> At 40 km/h (25 mph) or less <input type="checkbox"/> When control SW turns to CANCEL position
	<input type="checkbox"/> Cruise control malfunction	<ul style="list-style-type: none"> <input type="checkbox"/> Slip to acceleration side <input type="checkbox"/> Slip to deceleration side <input type="checkbox"/> Hunting occurs <input type="checkbox"/> O/D cutoff does not occur <input type="checkbox"/> O/D does not return
	<input type="checkbox"/> Switch malfunction	<input type="checkbox"/> SET <input type="checkbox"/> ACC <input type="checkbox"/> COAST <input type="checkbox"/> RES <input type="checkbox"/> CANCEL
	<input type="checkbox"/> Cruise main indicator light	<input type="checkbox"/> Remains on <input type="checkbox"/> Does not light up <input type="checkbox"/> Blinking

DTC Check	1st Time	<input type="checkbox"/> Normal code <input type="checkbox"/> Malfunction code (Code)
	2nd Time	<input type="checkbox"/> Normal code <input type="checkbox"/> Malfunction code (Code)