

# CUSTOMER PROBLEM ANALYSIS CHECK

## CRUISE CONTROL SYSTEM Check Sheet

Inspector's name: \_\_\_\_\_

Customer's Name		Registration No.	
		Registration Year	
		Frame No.	
Date of Vehicle Brought in	/ /	Odometer Reading	km Mile

Condition of Problem Occurrence	Date of Problem Occurrence	/ /
	How Often does Problem Occur?	<input checked="" type="checkbox"/> Continuous <input checked="" type="checkbox"/> Intermittent (    Times a day)
	Vehicle Speed when Problem Occurred	km mile

Symptoms	<input checked="" type="checkbox"/> Auto cancel occurs	<ul style="list-style-type: none"> <li>● Driving condition               <ul style="list-style-type: none"> <li><input type="checkbox"/> City driving    <input type="checkbox"/> Freeway    <input type="checkbox"/> Uphill    <input type="checkbox"/> Downhill</li> </ul> </li> <li>● After cancel occurred, did the driver activate cruise control again?               <ul style="list-style-type: none"> <li><input type="checkbox"/> Yes    <input type="checkbox"/> No</li> </ul> </li> </ul>
	<input type="checkbox"/> Cancel does not occur	<ul style="list-style-type: none"> <li><input type="checkbox"/> With brake depressed</li> <li><input type="checkbox"/> Except D position shift    <input type="checkbox"/> At 40 km/h (25 mph) or less</li> <li><input type="checkbox"/> When control SW turns to CANCEL position</li> </ul>
	<input type="checkbox"/> Cruise control malfunction	<ul style="list-style-type: none"> <li><input type="checkbox"/> Slip to acceleration side</li> <li><input type="checkbox"/> Slip to deceleration side</li> <li><input type="checkbox"/> Hunting occurs</li> <li><input type="checkbox"/> O/D cut off does not occur</li> <li><input type="checkbox"/> O/D does not return</li> </ul>
	<input type="checkbox"/> Switch malfunction	<input type="checkbox"/> + <input type="checkbox"/> RES <input type="checkbox"/> - <input type="checkbox"/> SET <input type="checkbox"/> CANCEL
	<input type="checkbox"/> CRUISE MAIN indicator light	<input type="checkbox"/> Remains ON <input type="checkbox"/> Does not light up <input type="checkbox"/> Blinking

DTC Check	1st Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code    )
	2nd Time	<input type="checkbox"/> Normal Code <input type="checkbox"/> Malfunction Code (Code    )